



Support Path Is Here To Help

It’s helpful to know and understand your patient’s insurance coverage for the medication prescribed. Changing circumstances may affect coverage, such as starting a new job, or enrolling in a new healthcare plan either during open enrollment or at the start of a new calendar year. That’s why it is important to understand medication coverage before you begin your patient on treatment.

► Information you’ll need to provide when you call Support Path

- A completed Support Path Intake Form (available at MySupportPath.com)
- Physician signature required
- Patient signature required

► Steps to verifying your patient’s medication coverage

- Call Support Path at 1-855-7-MYPATH (1-855-769-7284)
- Inform the Case Manager that you want to complete a Benefits Verification
- Provide the Case Manager with the required information (noted above)
- Support Path may also be able to assist with submitting and monitoring a payer-required Prior Authorization

► Receiving the Verification of Benefits

- You will receive a written “Summary of Benefits Verification” via fax within 48 hours

► During your review of the Summary of Benefits Form, please note the following

- Does the insurance cover the medication? Yes/No
- Is the insurance commercial or government prescription drug coverage? Yes/No
- Is there a deductible? Yes/No
If “Yes,” how much is it?
- Is the patient eligible for the Co-pay Coupon? Yes/No
- Is the patient eligible for foundation assistance? Yes/No
- What is the patient’s total out-of-pocket expense for the medication?

